Stellenbosch
UNIVERSITY
IYUNIVESITHI
UNIVERSITEIT

forward together
sonke siya phambili
saam vorentoe

ROAD TO YOUR FIRST CLASS
CONDITIONAL ACCEPTANCE TO START OF CLASS

1
I HAVE ACCEPTED MY CONDITIONAL OR FINAL OFFER

1.1
I RECEIVED MY STUDENT NUMBER AND PASSWORD VIA EMAIL

I DID NOT RECEIVE AN EMAIL WITH MY STUDENT NUMBER AND PASSWORD

1.2
CREATE YOUR PERSONAL PASSWORD
(click here)

PHONE CLIENT SERVICES
021 808 9111/
info@sun.ac.za

DECEMBER

2
LOG ONTO THE ONBOARDING PROGRAMME
(click here)

MY USERNAME AND PASSWORD DOESN'T WORK

RESET YOUR PASSWORD:
(click here)

I STILL CAN'T ACCESS:
onboardingsu@sun.ac.za

NOTE:
SUNLEARN IS ZERO RATED

YOU ARE ENCOURAGED TO COMPLETE THE ONBOARDING PROGRAMME BEFORE THE START OF THE WELCOMING WEEK

JANUARY

3
I HAVE RECEIVED A FINAL OFFER

I DIDN'T RECEIVE A FINAL OFFER

I DID NOT QUALIFY FOR A FINAL OFFER

SIGN INTO THE APPLICATION PORTAL USING YOUR APPLICATION ID
(click here)

APPLY FOR RECONSIDERATION / PROGRAMME CHANGES / EDP (click here)

IF YOU STILL DON'T SEE ANY COMMUNICATION
info@sun.ac.za

APPLY FOR SciMathUS
(click here)

3.1
ACCEPT YOUR FINAL OFFER
(Within 3 days)

JANUARY

4
E-REGISTRATION STARTS
(click here)

RESET PASSWORD
(click here)

IF YOU ARE UNABLE TO DO E-REGISTRATION, SEE STEP 5.1 FOR ON-CAMPUS REGISTRATION DETAILS

4.1
ONBOARDING SHOULD BE COMPLETE

FEBRUARY

5
START OF FACULTY SPECIFIC WELCOMING PROGRAMMES
(click here)

5.1
ON-CAMPUS REGISTRATION
(click here)

5.2
ACCESS YOUR PROOF OF REGISTRATION LETTER
(click here)

5.3
COLLECT STUDENT CARD

TAKE PROOF OF REGISTRATION AND PAYMENT ALONG

5.4
DO TECHNOLOGY ONBOARDING NOW
(click here)

FEBRUARY

6
DOWNLOAD YOUR TIMETABLE:
(click here)

6.1
FIND YOUR LECTURE VENUES

DOWNLOAD THE FACILITIES APP
android play store
(iOS version not currently supported)

6.2
READ YOUR MODULE FRAME-WORKS ON SUNLearn
(click here)

FEBRUARY: I'M READY FOR MY FIRST DAY OF CLASS!

PLEASE CONTACT CLIENT SERVICES FOR MORE INFORMATION
info@sun.ac.za or +27(0) 21 808 9111