

Registration update 1: Faculty of Medicine and Health Sciences

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Tue 2024/01/02 16:13

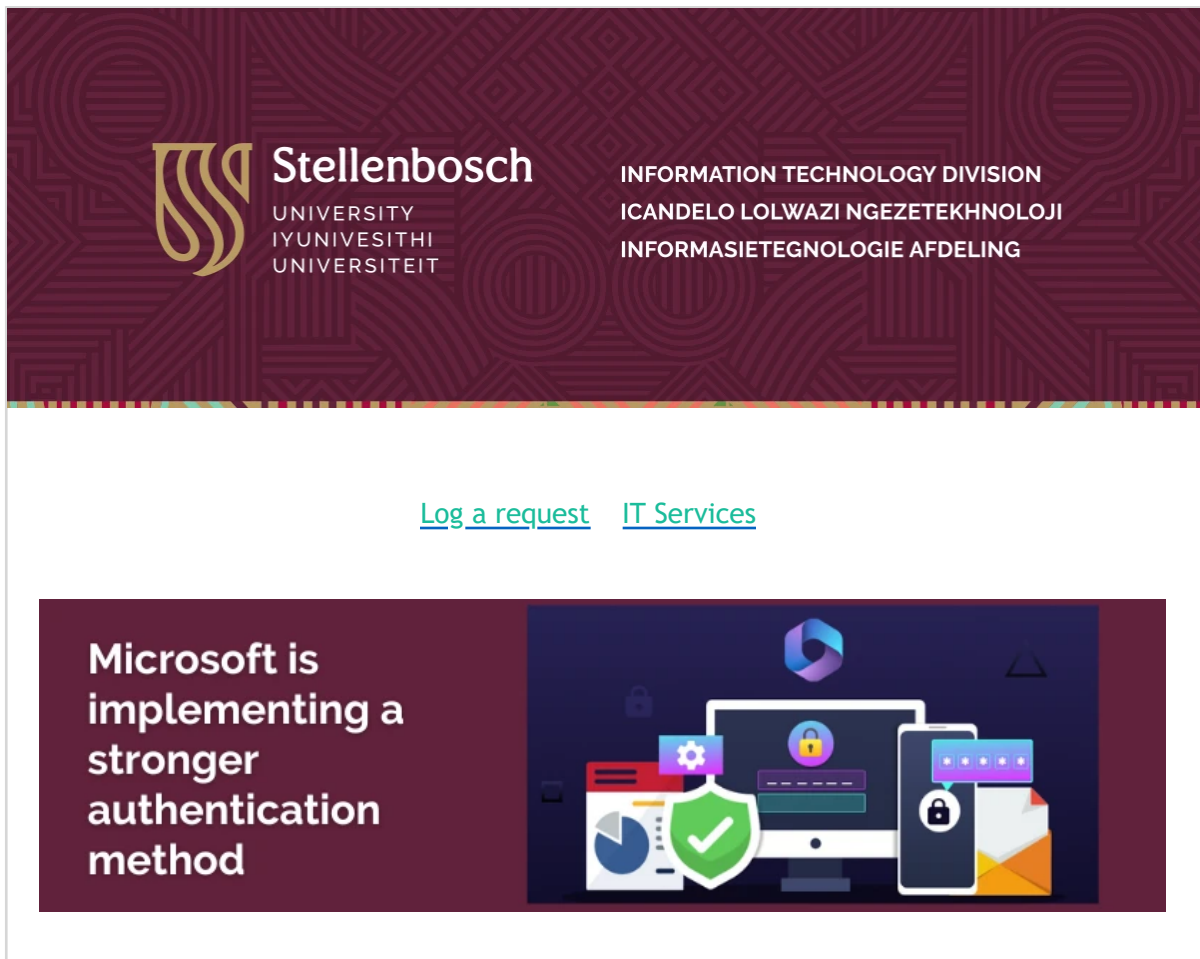
Dear Student

I trust you had, or you are still enjoying a restful and joyous festive break and I wish you well on your 2024 academic year!

As communicated with you in the [FMHS 2024 registration notice](#) last year, online registration has opened today, 2 January 2024, for all continuing students in the Faculty of Medicine and Health Sciences and will close on 2 February 2024. This is the first time that students will register on our new student administration system which is replacing our 30-year-old legacy system. We are excited that we have reached this point in our system implementation journey, but we are also aware that no system implementation is without initial challenges and growing pains.

From the feedback of students who have attempted self-registration today, we have identified the following information that will enable a better registration experience:

1. Please note that you have to download the Microsoft Authenticator App before you are able to access the online registration portal. The use of an **authenticator application** as a method to verify your identity with Multi-Factor Authentication (MFA) is now a **COMPULSARY** requirement from Microsoft. The notice in this regard that was sent to all students and staff last year, has been included below for your convenience.



The banner features a dark red background with a subtle geometric pattern. On the left, the Stellenbosch University logo is displayed in gold, with the name 'Stellenbosch' in white, and 'UNIVERSITY' and 'UNIVERSITEIT' in smaller white text below it. To the right, the text 'INFORMATION TECHNOLOGY DIVISION', 'ICANDELO LOLWAZI NGEZETEKHNOLOJI', and 'INFORMASIEGEGNOLOGIE AFDELING' is written in white. Below this, there are two blue links: '[Log a request](#)' and '[IT Services](#)'. At the bottom, a dark blue box contains the text 'Microsoft is implementing a stronger authentication method' in white, next to an illustration of a computer monitor, a smartphone, and various security icons like a shield, a padlock, and a gear.

Dear Colleagues and Students

The use of an **authenticator application** as a method to verify your identity with Multi-Factor Authentication (MFA) is now a **COMPULSARY** requirement from Microsoft.

You need to install the Microsoft Authenticator application on your Android or Apple smartphone or tablet **as soon as possible**.

[Here](#) is what you can expect to experience as well as how to install the app when Microsoft starts the deployment.

NOTE:

Some Huawei phones are not compatible with the Microsoft Authenticator application. A [user guide](#) is available for the installation of the Google Authenticator application.

Should you require assistance, please log a support ticket on our [ICT Partner Portal](#).

Kind regards,
Information Technology



2. Please find the online registration guide [here](#) – it is important that you familiarise yourself with the online registration process before you attempt registering online.
3. The new online registration process enables you to register per semester (e.g. Semester 1 = the first semester of Year 1, whereas Semester 5 = the first semester of Year 3 and Semester 8 = the second semester of year 4, etc). When registering for a year module, you only need select the odd numbered semester line (e.g., Semester 1, 3, 5 etc.). Even numbered semester lines (e.g., Semester 2, 4, 6 etc.) will be included automatically on your proof on registration.

Kindly note that we anticipate some minor “glitches” as we roll out our new student administration system. Should you experience any challenges kindly contact fmhsregistration@sun.ac.za to enable us to fix issues as quickly as possible. We rely on your collaboration to help us improve the registration experience as we go forward.