

Students' Representative Council 2014

***Please note this is feedback from the relevant parties on the student Memorandum and not a document drafted by the Students' Representative Council**

Feedback on Student Memorandum of 25 May 2014

Demands

In context of this memorandum, "demand" is defined as a substantial improvement on existing safety structures, or measures, implemented by the University, or Municipality.

We would then like to table the following demands:

Stellenbosch University

A safety plan is drafted, considering the lack of said plan provided to the SRC upon request. This plan should in detail highlight all possible safety information a student would require, focusing directly on:

a. Campus security services, facilities and resources available.

- In house security services : 4 shifts of 10 staff members per shift
- Contract security services: 5x Street Patrols (Green Route) guards at night, doubled to 10 following the crime spike; 5x Parking area guards day and night; guards at Lentelus, Goldfields, Lobelia, Helderberg, Nerina, Metanoia, Stias, Irene, Library, Neelsie, Coetzenburg and the Mountain area.
- Two (2) patrol vehicles, 2x armed response vehicles, 4x response motorcycles, 4x bicycles, 4x electric vehicles.
- 80+ exterior CCTV cameras, 120+ interior CCTV cameras, alarm monitoring system, ops room communication and record keeping system, guard monitoring system.
- Additional services during the exams, special events, graduations e.g.

b. Information on the Green route (see point below)

- Historically as well as presently: 5x Guards patrolling 7.7 km
- Proposed restructured route: 5x guards patrolling 2km
- Additional capacity since May: 2x electric vehicles on 2km cross route, 2x additional drivers for additional capacity on motorcycles and electric cars.



- More additional capacity following the crime spike: 5x guards (thus 10 currently), and mobile security booth at cnr. Victoria and Ryneveld Streets; Additional guards in support of exam drop-off service.
- SRC still owe FM answers / inputs towards the final format of the night walk route.

c. University mandate and responsibilities, with a safety specific clarification.

- From Campus Security Guide, developed in 2012 with inputs of AKSS and adapted annually with inputs from AKSS.

ROLLE EN VERANTWOORDELIKHEDE

Die US se verbintenis

Die US, tesame met haar vennote in misdadbetryding en die kampusgemeenskap in geheel, is medeverantwoordelik vir kampussekuriteit. Alhoewel die US nie 'n wetstoepassingsagentskap is nie en nie die verantwoordelikheid vir veiligheid en misdadbetryding by die SAPD oorneem nie, lewer die US 'n aktiewe bydrae in die vorm van sekuriteitsdienste op die US-kampusse.

Die rol van Kampussekuriteit

Kampussekuriteit is 'n diensafdeling binne die US Fasiliteitsbestuur omgewing wat 'n aktiewe bydrae lewer tot misdadvoorkoming en sekuriteit op die US kampusse. Dié bydrae is in die vorm van sekuriteitspatrollies, alarm-monitering en -reaksiediens en noodbystand.

Die rol van die Monitering en Advieskomitee oor Misdad (MACC)

Die MACC is 'n skakelkomitee onder voorsitterskap van die Viserektor Leer en Onderrig wat bestaan uit verteenwoordigers van die US, SAPD, Munisipale Wetstoepassing, Verkeersafdeling en Landroshof. Die MACC het ten doel om samewerking en ondersteuning tussen die verskillende misdadbetryding rolspelers te bevorder.

Die rol en gesag van die SA Polisdienste (SAPD)

Die SAPD is die owerheid wat uitvoering gee aan die staat se verantwoordelikheid om wet en orde te handhaaf. Die SAPD het ook wetstoepassing jurisdiksie op US-grondgebied. Dit impliseer dat die SAPD die reg het om die kampus en geboue op die kampus te betree in die uitvoering van hul amptelike pligte. Kampussekuriteit steun die SAPD in die uitvoering van hul pligte.

Die rol van die US Sekuriteitsforum (USSF)

Die USSF is 'n forum met senior bestuurslui vanuit verskeie US omgewings wat Fasiliteitsbestuur adviseer oor die toepassing en deurlopende vernouing van die US se oorhoofse sekuriteitsstrategie.

d. The responsibilities of students Contact numbers, and other initiatives they can work on to increase their safety

- From Campus Security Guide

Jou verantwoordelikheid

Veiligheid en sekuriteit is 'n gedeelde verantwoordelikheid. Elke individu geniet vryheid van beweging en van keuse, maar is self verantwoordelik vir die uitkomste wat dit tot gevolg het. Die SAPD en Kampussekuriteit kan nie individue ten alle tye oppas waar hulle hul bevind nie. Jy moet dus oordeelkundig wees oor jou keuses, want dit beïnvloed jou persoonlike veiligheid. Indien jy jouself blootstel deur jou persoon of eiendom op risiko te plaas, doen jy dit op eie verantwoordelikheid.

Jou koshuis of departement se rol en verantwoordelikhede

Kampussekuriteit lewer slegs 'n ondersteunende diens binne US geboue. Die departementele voorsitter, gebouhoof of inwonende hoof is verantwoordelik vir die daarstelling, kommunikasie en afdwing van reëls en prosedures om veiligheid en sekuriteit in geboue te bestuur.

Die rol van die Advieskomitee vir Studentesekuriteit (AKSS)

Die AKSS is 'n onafhanklike studentekomitee onder die vaandel van die Studenteraad (SR), wat in oorleg met die SR en die Primkomitee, insae het en insette lewer aan Kampussekuriteit insake sekuriteitsverwante aangeleenthede.

More ground staff is deployed to high-risk areas, as well as patrolling broader campus. We want to emphasize that in this case budgetary constraints should in no way be an obstacle to requested deployment.

- Additional staff deployed recently:
 - Before recent events: 2x Electric Vehicles as well as 2x additional senior security guards deployed on cross axes at night; recruitment of 4 officers to fill vacancies; 2x additional officers at men's and women's residences.
 - After recent events: 5x additional guards on street patrols at night, guards at night in support of exam drop-off service, mobile security kiosk at Wilcocks building at night.

The re-establishment and localizing of the Green Route and to ensure that it is closely monitored and more efficient. As it started as a student driven initiative, failure to include students in the plan to phase out the route is unacceptable.

- The patrols has never stopped or decreased.
- It was never planned to stop the service, rather to restructure it from 7.7 km to 2 km.
- Service was enhanced by deploying 2x electric vehicles on 2km cross route.
- A consultative meeting and supporting memo was forwarded to the SRC, but only unofficial feedback was received.
- Awaiting formal feedback or inputs from the SRC.

To improve on the awareness of security campaigns organised by Campus Security. These campaigns should include procedures and how students should react and respond in/and to emergency situations. It is evident that many students are not aware of the many services provided by Campus Security.

- Annual safety campaigns held until 2013.
- Proposal / offering to 2014 AKSS to partner with security campaigns.
- Security talks to residences, PSO wards, specific groups such as International Students, Physically Disabled students at the beginning of each year.
- Weekly safety tips to all residences, PSO wards and headmasters.
- Safety pages on FM website.
- Monthly AKSS consultative meetings with SR Rep for Safety and Vice Prims.
- Open invitation to AKSS to partner with planning and execution of safety campaigns.

Measures by which students, and leadership, can hold Campus Security accountable. We therefore request a clear mandate of what Campus Security is required to provide.

- Campus Security is accountable for delivering all the services above.
- Three tier responsibility on (1) incident response, (2) camera and alarm monitoring and response and (3) visible patrolling of campus.
- Accountable and reporting to management as well as AKSS.
- Monthly Campus Security report to AKSS Chairperson. Open agenda meetings with AKSS every month to answer questions and report on service questions.

Improving the existing Maties-Shuttle service, adjusting the flexibility to student demand, specifically during scheduled exams and tests.

- The "demand" communicated to Campus Mobility Services (Vehicle Fleet).
- Instated exam drop-off service
- Deploy additional guards between exam venues and departure point following the crime spike.

Campus Security officers, present and available at all study facilities on campus including, RGA's, SS, Library and other relevant spaces.

- Guards already deployed at main Library
- Post graduate senior students rendering supervision services at Study Centre as the need was wider than security, also supervision of activities.
- No security service at RGA;s.

The expansion of the current Security Forum to provide the space and platform for any concerned students to attend and contribute to strengthening the mandate and achieving all its stated goals.

- No, the monthly meetings with the AKSS provide space and platform for contributions by students. The Security Forum is a advisory forum from senior staff members to Facilities Management. The AKSS chairperson represent students at the Security Forum.

That the availability of resources be increased. This can take the form of budget increases, training of personnel, and that Campus Security is more present on/and around campus.

- Budget has been increased to accommodate 5x extra guards on night patrol, 2x extra guards on electric vehicles ./ motorcycles, additional temp. guards at exam venues.
- Campus security guards are trained throughout, for instance ongoing drivers licence training.
- Presence and visibility enhanced via new neon visible vest for all, additional guards, electric vehicles e.g.

That Campus Security receives a larger part of the budget that will be spent on training and improvement of current infrastructure.

- Annual budget for training and re-training.
- Approx. R5m averages spend on security capital projects per year for recent years.
- During past few years the additional security vehicles, cameras, Ops Centre, guard monitoring equipment were provided.
- Additional capital projects such as security hot spots, security pole on Rooiplein, Facilities App with security functions, Segway's for improved foot patrol mobility are in process.

Recommendations

In the context of this memorandum, "recommendations" are defined as new ideas, and or improvements to existing mechanisms.

University

The subsidizing of pepper spray, Tazzers and self-defence classes from Facilities Management and other relevant departments. These are tools that empower students to be and feel safer. Students who cannot afford these tools should not be excluded from the feeling of being safe.

- The proposal is noted.
- The Security Forum will consider the merits and advise FM.

- FM considers partnering with Commercial Services to provide pepper spray and other equipment.
- Self-defence classes paid by Campus Security were stopped in 2013, as only 10 students attended classes during a safety week. Offering will be made to residences and PSO wards for their own account. Campus Security will sponsor and facilitate courses to AKSS members.
- USASO and Student Bursaries will be requested to partner with Campus Security for the sake of students whom cannot afford these equipment.

Social Media is used as a supplementary communication platform for Campus Security, to ensure that Campus Security is kept up to date of relevant student affairs in order to keep track of the movement of students and that students are aware of any issues that may be relevant to their safety.

- Campus Security info via Safety Page www.sun.ac.za/safety
- Facebook and Twitter accounts monitored for inputs.
- Emergency calls via App possible.
- Emergency calls via social media under consideration.

Redefining the term "Campus". This will change the mandate of Campus Security and widen its jurisdiction.

- Campus Security cannot accept responsibility and jurisdiction outside campus.
- Campus Security do respond to emergency calls with merits outside campus.
- SU contribute to Stellenbosch Watch patrols to empower service in suburbs.
- University have formal agreement with Municipality towards co-operation outside campus borders.
- Police, Municipal Law Enforcement, Stellenbosch Watch is partners outside campus area.
- There is no confusion among law enforcement services about jurisdiction borders.

Five Campus Security personal available on the hour, every hour, from 22h00 until 02h00, walking to different locations on campus. Students thus have the option of walking in groups, with the safety of a Campus Security officer in the general direction to their residences or homes.

- 5x Additional guards already deployed.
- Currently on street patrols at night.
- Hours are from 19:00 – 05:00, thus longer than requested.
- They participate in providing walking along services.
- Not practical to have them stationary waiting for students requesting services, rather let them walk outside to enhance visibility.

Availability of safety programs for at least one representative in respective houses. There is currently no form of safety program that empowers students.

- Campus Security will sponsor self-defence training to AKSS members and support vice primis (AKSS members) to arrange similar courses for their residences and wards.
- Campus Security will provide and sponsor safety representative training to vice primis (AKSS members).
- Campus Security is open for further proposals or needs from AKSS for empowerment programs, but need AKSS as partner rather than doing it by us.

Safety Hot-spots and nodes are created with panic buttons. These are short (1.5m) poles with blue lights on top, equipped with a panic button that sounds out a very loud siren when pressed. This in turn alerts security officers, as well as acting as a deterrent to criminals. (Example for Panic Buttons at UCT: <https://www.uct.ac.za/students/health/campussafety/crimeprevention/>)

- Project already in consideration and financing sources is considered.
- First code blue pole was considered along with security pole on Rooiplein, but was postponed.
- Complete project with network of poles currently under consideration and financing sources considered.

Municipality (These points forwarded to the MACC agenda and AKSS chair to attend)

More police officers are deployed to problem areas in and around Stellenbosch. Provision of a public overview, or hot-spot alert that indicates key areas students should be aware of

That the general standard of student safety is raised to an acceptable level by all involved members of the community, and that the Constitutional rights of citizens are safe-guarded.

Upgrade the town's infrastructure, and safety elements, such as adequate lighting in darker areas.

More Community Police Forums be established, especially with regard to student applicable associations, such as Residences, or Societies.

Better distribution of safety plans drawn up by Community Police Forums (CPF) to ensure adequate communication.

Enforce jurisdiction overlaps areas between campus security, and the police to allow no blind spots overlooked when reacting to incidents.