

learn to adapt your leadership to continue to get the most from your team.



2021

Leading High Performing Teams for Increased Effectiveness



FACILITATOR



Fredelene Elie* (MA Business & Strateaic Leadership)

Areas of expertise: Leadership, Emotional Intelligence, Personal Mastery, Change Management, Cultural Intelligence facilitation.



*subject to change

Jenny Douglas*

Areas of expertise: Employee Engagement, Leadership, Creative Problem Solving, Conflict Management, Stakeholder Engagement, Mentoring and Coaching, Diversity and Inclusion.

Programme Investment:



2 full days; 4 sessions p / day

WHAT

Learning Outcomes:

At the end of the Programme, the participants will be able to:

- Develop skills towards increasing their personal Emotional Intelligence
- Explain the importance of effective stress management and wellbeing practices in the workplace
- Develop their capacity to lead diverse teams towards high performance
- Explain and apply conflict management techniques in own team and across teams
- Explain the importance of contextual awareness when leading a team in a remote work environment
- Develop their communication skills to develop team effectiveness

REMOTE LEARNING:



#Live&Interactive **ENABLED BY ZOOM**

USB-ED is proud to be able to offer this programme remotely. Remote Learning allows for participants to attend classes virtually and in real-time, enabling the learning journey to continue regardless of geographic location.

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WHO

The programme is aimed at middle managers and supervisors who value teamwork as a means of achieving topclass workplace performance.

WHY

The programme aims to assist participants to acquire a world class leadership skill-set and to build team trust, productivity and profitability. These leadership skills aim to enable participants to navigate their complex work environments.

ASSESSMENT:

Participants will complete one formative assessment and one individual assignment

COURSE MATERIAL:

Participants will receive all relevant course material in hard and soft copy formats.



ENQUIRIES / APPLICATIONS:

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