

# Digital Transformation of the State

## 5 Day Training Course

**NQF Alignment:**

**NQF Level 8**

This level eight (8) aligned short course covers knowledge of a formal postgraduate programme, approved and quality controlled as required by the South African Qualification Authority (SAQA) and the Higher Education Qualification Committee (HEQC).

The course can be delivered as in-house courses, starting with a minimum of 8 participants with catering and venue included in the costs (Vat Inc.).

**This course can also be customized to the training needs/specification of the client with relevant sector specific case studies.**

**This course is certified by Stellenbosch University. Upon completion of this course, participants receive a Stellenbosch University Certificate of Completion/Competence.**

### Facilitator & Assessor

Prof Tania Ajam



**Stellenbosch**

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IYUNIVESITHI  
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### TARGET GROUP

Junior, middle and senior managers of public sector, municipal, public enterprise and non-government organisations.

### DELIVERY MODE

➤ Online

### OBJECTIVES OF THE COURSE & OUTCOMES

This course aims to provide participants with an understanding on how the new building blocks of the digital transformation (platforms, data, smart devices, producers) can be used for respective public services provided today and in the future at a national or community level.

Furthermore, as technology is expensive and skills are scarce, a viable change management approach must be considered (change by platforms= re-use of solutions in different contexts). The main objective of this course is to equip participants with insights into how to use digitization and build solutions for their respective context, and with knowledge and skills to deal with various associated tasks and issues (data management and security, open-source solutions, participative processes).

After attending this course, participants should be able to:

1. By the end of the module, you will need to achieve the following learning outcomes:
2. Demonstrate your understanding possible usage of digital solutions in your field of responsibility;
3. Demonstrate your ability to use integrate and engage citizens and stakeholder in a new productive role using open-source tools and processes;
4. Demonstrate understanding of how data management, security and data quality problems affect possible solutions;
5. Provide evidence of your understanding about the building blocks of these new solutions, their effects, requirements, and challenges; and
6. Provide evidence of your understanding of the implementation digital solutions, how these affect their own work situation and the required
7. change management approach considering the readiness of public employees and citizens.

### ASSESSMENT

#### Assessment methods information

One assignment amounting to 60% of the course work and One online examination amounting to the remaining 40%.

#### Assessment criteria information

To successfully complete the course, an average of 50% must be achieved.



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