

HANLI MULHOLLAND

Profile

Me Mulholland began her academic journey in Mathematical Statistics at Stellenbosch University, the institution she now calls home. Her studies ignited an unyielding passion for business improvement and statistical analysis, shaping her dynamic career.

With over twenty years of experience, she has honed her expertise in management decision-making, continuous improvement, risk management, business analytics, and process modelling. Her professional journey spans diverse sectors, including mining, banking, financial services, FMCG manufacturing, logistics, and the non-profit sector. She has led Business Improvement teams in renowned organizations such as Lonmin Platinum, Discovery Medical Aid, Nedbank, the Medical Research Council of South Africa, Distell, Coca-Cola, and Mercedes-Benz.

Committed to sharing her knowledge with the next generation of business leaders, she also contributes to the future through her diverse research interests. Her research focuses on business decision-making within nonprofit organizations, particularly examining the role of the board of directors in South Africa.

She upholds an unwavering commitment to excellence and a deep desire to make a difference. Inspired by those who dare to challenge the status quo, she lets this dedication guide her path.

Area(s) of expertise:

Business research; International business; Nonprofit management and board of directors; Process improvement; Lean Six Sigma; Change management; Strategic management; Innovation

Education

2002	BCom Hons (Mathematical Statistics)	Stellenbosch University
2004	Leadership Development Programme	Gordon's Institute of Business Science
2005	Project management: Manage by project	Xpert group
2006	Lean Six Sigma Master black belt	Breakthrough Management Group International
2015	Blended learning	Stellenbosch University
2018	Fuzzy set qualitative comparative analysis	GIGA – German Institute of Global and Area Studies
2023	Teaching for inclusivity	Stellenbosch University
2023	MCom (Business Management)	Stellenbosch University

Academic career

2015 – current	Stellenbosch University	Lecturer (Financial management research; Marketing research; International business; Marketing management; Research supervision financial management and financial planning)
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Professional career/experience

2003 – 2006	Distell	Logistics and materials manager
2006 – 2008	Distell	Lean Six Sigma Black belt (process improvement)
2008 – 2009	Lonmin Platinum	Lean Six Sigma Master Black belt
2009 – 2014	Breakthrough Management Group International (BMGI)	
		Lean Six Sigma Master Black belt, Change management specialist, Leading high-performance teams
2014 – 2020	Living Legends NPO	Board member

Membership of scientific and professional organisations

Member of the SA Institute of Management Sciences (SAIMS)

Research

Conference papers

Mulholland, H. 2024. *Empowering Futures: Assessing the relationship between parental, peer, and social media financial socialisation and retirement investment intentions of young women in South Africa*. Full paper published in the proceedings of the 35th SAIMS Conference, Stellenbosch.

Mulholland, H. 2023. *Who you know or what you know? Board intellectual capital components for nonprofit board role fulfilment*. Paper presented at the 2nd Corporate Governance Conference, Stellenbosch University, Stellenbosch.

Other contributions

2024 Host of the first nonprofit symposium of the Department of Business Management