



## COMPLAINTS AND GRIEVANCES

If you have a grievance or wish to pursue any matter relating to academic departments or the university administration, you can address such matters as follows:

### **Academic issues**

Try to resolve your concern with your academic supervisor. Failing this, contact your head of department, the vice-dean for research or the dean of your faculty. Please find contact details later in this publication.

### **Administrative issues**

Contact the Postgraduate Office 3rd Floor, Room 3018,  
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Ryneveld Street,  
Stellenbosch  
Email: [postgraduate@sun.ac.za](mailto:postgraduate@sun.ac.za)  
Tel: 021 808 4208