**Tools and techniques for online research**

**Last update: 5 May 2020**

Below are some helpful resources for those researchers who wish to explore online and web-based research tools and techniques.

This document will be updated regularly with useful articles, and links to guides to ensure that researchers and students have an array of resources to their disposal.

If you would like to recommend or add a resource that is not listed in this document, please send an email to Ms Clarissa Graham ([cgraham@sun.ac.za](mailto:cgraham@sun.ac.za)).

Tools that can be used for online interviews (individual and group interviews)

Microsoft Teams online meetings with student groups or anyone via their email: <https://www.youtube.com/watch?v=oEtOcXdOUNk>

Skype as a tool for Qualitative Research Interviews: <http://www.socresonline.org.uk/21/2/12.html>

The use of the telephone interview for research: <https://journals.sagepub.com/doi/10.1177/136140960100600107>

How to Design a Questionnaire: <http://postgradenvironments.com/2018/03/15/how-to-design-a-questionnaire/>

Doing Qualitative Research Online: <https://methods-sagepub-com.ez.sun.ac.za/book/doing-qualitative-research-online?fromsearch=true>

Using Vignettes as a Qualitative Method: <https://uwe-repository.worktribe.com/preview/835134/IQR%20Vignettes_V3%20untracked.pdf>

Using Twitter for Ethnographic and Qualitative Research: <http://citeseerx.ist.psu.edu/viewdoc/download?doi=10.1.1.433.6263&rep=rep1&type=pdf>

Research Ethics guides and literature relating to internet and online research:

Carrying out qualitative research under lockdown – Practical and ethical considerations: <https://blogs.lse.ac.uk/impactofsocialsciences/2020/04/20/carrying-out-qualitative-research-under-lockdown-practical-and-ethical-considerations/>

Internet Research Ethics: <https://plato.stanford.edu/archives/spr2015/entries/ethics-internet-research/>

The Ethics of Online Research (Chapter 2): <https://methods-sagepub-com.ez.sun.ac.za/book/the-sage-handbook-of-online-research-methods-second-edition/i442.xml>

Conducting Ethical Internet Research: <https://aoir.org/ethics/>

Ethics Guideline for Internet-Mediated Research: <https://www.bps.org.uk/news-and-policy/ethics-guidelines-internet-mediated-research-2017>