DISABILITY UNIT (DU)

Centre for Student Counselling  
and Development (CSCD)

Student Affairs

37 Victoria Street, Stellenbosch

Striving towards a transformative student experience (SU Vision 2040).

The DU facilitates a range of services that include students with disabilities. It is important that you let us know about your individual circumstances.

For a chat, call us at 021 808 4707 or email disability@sun.ac.za for enquiries.

**1. What is a disability?**

People with disabilities include those who have long-term physical, psychological, intellectual or sensory impairments, which in interaction with various barriers may hinder their full and effective participation in society on an equal basis with  
others (UN Convention on the Rights of Persons with Disabilities, 2006). Feel free to discuss any  
other matters with us.

**2. How do I apply for a degree programme and accommodation at SU?**

Apply on a SU application form or electronically (http://www.maties.com/apply.html). All students must write the National Benchmark Tests (NBTs). For any queries such as extra writing time, contact the NBTs project team directly on www.nbt.ac.za.

**3. Accommodation on and near campus**

Apply for your university accommodation on the same form that you apply to the university for acceptance. Contact the university’s Contact and Client Service Centre at 021 808 9111  
or info@sun.ac.za for any further enquiries.

For private accommodation enquiries, contact Commercial Services at 021 808 3950 or Neelsie Properties in the Neelsie Student Centre at 021 887 3780, or visit Students Stellies Stay at   
http://www.stellies-student-stay.co.za.

**4. Accessibility of buildings and grounds**

Report physical access problems to Facilities Management at 021 808 4666.

**5. Sporting activities**

The university offers a variety of sports for persons with disabilities. Contact Mr Wentzel Barnard on 021 808 3537 or wwb2@sun.ac.za for more information.

**6. Special tests and exams**

Special arrangements, such as the allocation of extra writing time or the provision of documents in large fonts, may be made for tests and exams. A committee assesses the applications six times during the year. Visit www.mymaties.com under Tests and Exams to print your application form and to find the closing dates.

**7. Study material in accessible formats**

Visit room 367 at HUMARGA (in the Arts and Social Sciences building) to discuss your specific needs. Alternatively, e-mail braille@sun.ac.za for more information.

**8. Assistive technology**

Computers with screen-reading, magnifying and text-to-speech software (like JAWS, Read & Write and ZoomText), as well as braille embossers and digital magnifiers are available at HUMARGA. For enquiries about assistive technology on your personal devices, contact Petro Newman at 021 808 2128.

**9. Library use**

Students who need assistance and/or training to track down library sources may contact their faculty librarian at the relevant library. Assistive technology is available at the Stellenbosch University Library and at the Theology and Music Libraries.

**10. Accessible parking**

SU makes provision for the parking needs of students with mobility difficulties. Contact Ms Melanie Willems on 021 808 3675 or mwillems@sun.ac.za for assistance.

**11. Academic workshops  
and psychological services**

The CSCD offers various support services such as counselling for personal difficulties, career planning and job-seeking skills, stress management, time management and study skills, and an accredited disability leadership programme. Visit www.sun.ac.za/cscd.

**12. Academic tutors**

Should you require academic support for individual subjects, please contact the relevant lecturers in your faculty.

**13. Mentors in residences and PSOs**  
All first-year students have access to mentors in the residences where they live and via the private student organisation (PSO) wards.

**14. Student societies**

You are welcome to join one of the many student societies on campus, such as Dis-Maties and the Maties Dance Society. Visit www.mymaties.com for more information.

**15. Financial support**

If you need financial support to help cover your study or accommodation fees, contact Ms Lynette Williams at the Centre for Bursaries and Loans, Division Student Access at lrw@sun.ac.za or the Contact and Client Service Centre at 021 808 9111. For National Student Financial Aid Scheme (NSFAS) bursaries, apply via www.nsfas.org.za

**16. Free writing consultations at the Writing Lab**

Do you need advice on writing assignments? Unsure of how to get started? Contact Ms Anne-Mari Lackay at 021 808 2989 or skryflab@sun.ac.za, or phone Vinelene Hartley at 021 808 2161.

**17. Campus Health Services**

Doctors and nurses are available at the Campus Health Services, 7 Claassen Street (next to Metanoia residence), Stellenbosch Campus. Please contact them at 021 808 3496/3494.  
For assistance at the Student Centre in Francie van Zijl Drive, Tygerberg Campus, please call 021 938 9590. The psychologist at Tygerberg Campus is available at 021 938 9590.

**18. Orientation session**  
An orientation session for new students is offered by the DU during the university’s Welcoming Week in January. Contact disability@sun.c.za for more information.

**19. SU Risk Management &  
Campus Security**

Contact Stellenbosch Campus control room for security and emergencies at 021 808 2333 or via WhatsApp at 082 808 2333, or call 021 808 4891  
for general enquiries. They are available 24/7.   
Tygerberg Campus security (and emergencies) can be contacted at 021 938 9507.

**20. Crisis service**

A 24-hour crisis service, managed by ER24, for emotional and psychological emergencies is available on 082 557 0880. Feel free to visit 49 Victoria Street during office hours (08:00 – 16:30), should you have  
a psychological crisis.

**CONTACT US**

**For any queries,  
problems or comments,  
please contact:**

**Enquiries regarding accessible study material:**

braille@sun.ac.za

**DU-specific queries:**

disability@sun.ac.za

**Visit us at:**

www.sun.ac.za/cscd

**Engage with us on Twitter:**@sudisabilityupdate