

Application to join Vitality



Vitality makes choosing to lead a healthy lifestyle even more rewarding. Vitality offers you a science based behaviour change programme that helps you keep track of your progress towards a healthier you and rewards you for making better choices with a premium range of health, lifestyle, and leisure benefits.

Purpose of the form

Thank you for deciding to apply to join Discovery Vitality (Pty) Ltd. This document is an application form for membership. It also contains some rules for membership. Please make sure you read and understand these rules.

What you must do

- Please complete this form in its entirety, and print clearly
- Read and understand the membership rules
- Sign the application form
- Submit the form by email at vitalitysales@discovery.co.za

Contact us

Tel: 0860 99 88 77, PO Box 653574, Benmore 2010, www.discovery.co.za

1. Join Vitality

The Vitality contributions for 2023 are:

| | Vitality |
|---------------------------------|----------|
| Member | R329 |
| Member + spouse or dependant | R399 |
| Member + 2 spouse or dependants | R465 |

Join Vitality Yes

2. Personal details

Main applicant's name and surname

Main applicant's ID number

*Employer Number

Health membership number

Vitality commencement date

**An employer number is only required if your employer will pay for your Vitality contribution.*

3. Banking details and payment date

If you are paying your own Vitality contribution, please complete this section.

Bank name

Branch name

Branch number

Account number

Type of account Cheque Savings

Accountholder's signature

Signature of main applicant

Please note:

If the Vitality contribution will not be paid from your own bank account, then the account holder must sign above to give consent to their account being debited.

If your activation request reaches Vitality between the 1st and 15th of the month, your membership will be effective from the first of the current month. If you activate Vitality between the 16th and last day of the month, your membership will be effective from the first of the following month. If your membership is not activated in time for the debit order collection, your first contribution will be collected with the next debit order unless it has been paid in the interim.

You confirm that the information provided is for an account in your name and that you have the right to give Discovery Vitality (Pty) Ltd the authority to debit the account on a monthly basis.

You confirm that the account listed above is compliant with the Financial Intelligence Centre Act ("FICA").

4. Our Privacy Statement

1. Definitions

- 1.1. **We, us** and **our** refers to Discovery Vitality (Pty) Ltd.
 - 1.2. **Discovery Group** includes Discovery Limited, all local subsidiaries and all foreign operations and subsidiaries.
 - 1.3. **You** and **your** refers to the main member of the Vitality Policy including the spouse and dependants on the policy.
 - 1.4. **Your personal information** refers to all personal information about you, your spouse, your dependents, your beneficiaries and employees, as relevant. It includes financial information as well as information about your health race or ethnic origin, biometrics, criminal behaviour or religion, gender, age, unique identifiers such as your identity number, policy or reference number or contact numbers and addresses.
 - 1.5. **Process of information** means the lawful and reasonable automated or manual activity of collecting, recording, organising, storing, updating distributing and removing or deleting personal information to ensure that such processing is adequate, relevant and not excessive given the purpose for which it is processed.
 - 1.6. **Competent person** means anyone who is legally competent to consent to any action or decision being taken for any matter concerning a child, for example a parent or legal guardian.
2. When you engage with us, you trust us with personal information about yourself, your family, and in some cases your employees. We are committed to protecting your right to privacy. The purpose of this Privacy Statement is to set out how we collect, use, share and otherwise process your personal information, in line with the Protection of Personal Information Act ("POPIA").
 3. You have the right to object to the processing of your personal information. It is voluntary to accept these terms and conditions. However, we require your acceptance to activate and service your Vitality policy. This means that if you do not accept, we cannot activate and service your Vitality Policy.
 4. We will keep your personal information confidential. You may have given us this information yourself or we may have collected it from other sources. If you share your personal information with any third parties, we will not be responsible for any loss suffered by you, your dependants, your beneficiaries, your spouse or your employees.
 5. You warrant that when you give us personal information about your dependants, beneficiaries, spouse, or employees, you have received their permission to share their personal information with us for the purposes set out in this Privacy Statement and any other related purposes.
 6. You understand that when you include other data subjects on your application to or contract with Discovery Vitality, we will process their personal information for the purposes set out in this Privacy Statement and/ or to pursue their legitimate interest.
 7. If you are an employer, you agree to indemnify us against any loss or damage, direct or indirect, that an employee suffers because of the unauthorised use of your employees' personal information.
 8. If you are giving consent for a person under 18 (a minor) you confirm that you are a competent person and that you have authority to give their consent for them.
 9. You agree that we may process your personal information for the following purposes:
 - 9.1. The administration of the Vitality programme;
 - 9.2. The provision of any services that you or any dependant on your Vitality policy may require;
 - 9.3. The rendering of services by Vitality;
 - 9.4. The provision of relevant information to a contracted third party who require such information to render a service to you or any dependant on your Vitality policy and only if such contracted third party agrees to keep the information confidential; and
 - 9.5. Any other purpose prescribed by law.
 10. If a third party asks us for any of your personal information, we will share it with them only if:
 - 10.1. you have already given your consent for the disclosure of this information to that third party; or
 - 10.2. we have a legal or contractual duty to give the information to that third party; or
 - 10.3. for risk and fraud prevention purposes.
 11. You confirm that we may share your personal information within the Discovery Group of companies for:
 - 11.1. administration,
 - 11.2. fraud prevention;
 - 11.3. to profile and analyse risk to Discovery Vitality; and
 - 11.4. where necessary to provide Group-wide services, benefits and infrastructure to help you in your personal or professional capacity.
 12. You also confirm that we may share, both within the Discovery Group and with our authorised service providers, and combine all your personal information, including your unique identifiers for any one or more of the following purposes directly or through a third party:
 - 12.1. Market, promotional competitions and campaigns, statistical and academic research, including cross-company analytics;
 - 12.2. to customise; enhance and /or develop our benefits and services to meet your needs;

- 12.3. to market Group-wide services to you; and
- 12.4. the conducting of surveys relating to our products and services.
13. You agree that your personal information may be shared with third parties such as academics and researchers, including those outside South Africa. We ensure that the academics and researchers will keep your personal information confidential and all data will be made anonymous to the extent possible and where appropriate. No personal information will be made available to a third party unless that third party has agreed to abide by strict confidentiality protocols that we require. If we publish the results of this research, you will not be identified by name. If we want to share your personal information for any other reason, we will do so only with your permission.
14. You authorise us to obtain and share information about your creditworthiness with any credit bureau, credit provider or credit provider's industry association or industry body. This includes information about credit history, financial history, judgments, default history (in accordance with the requirements of the National Credit Act and Regulations) and sharing of information for purposes of risk analysis, tracing and any related purposes.
15. We have the right to communicate with you electronically about any changes on your Vitality policy, including your contributions or changes and improvements to the benefits you are entitled to on your Vitality policy.
16. We have a duty to keep you updated about any offers and new products that any entity within the Discovery Group make available from time to time, that may have a bearing on your Vitality membership. Any entity within the Discovery Group and contracted third-party service providers may communicate with you about these.
17. Please let us know if you do not wish to receive any direct marketing from us.
18. You may opt out of electronic marketing by:
 - 18.1. Logging into your profile on www.discovery.co.za or the Discovery App;
 - 18.2. Following the unsubscribe prompts on the electronic marketing communication received;
 - 18.3. By informing your appointed financial adviser;

We will store your personal information for the purpose of actioning this request and action it as soon as reasonably possible.

19. You have the right to know what personal information we hold about you. If you wish to access this information, please complete the Access Request Form available. This form is on the Discovery Website at <https://www.discovery.co.za/corporate/privacy/>.
20. We will take all reasonable steps to confirm your identity before providing details of your personal information.
21. We are entitled to charge a fee for this service and will let you know what it is at the time of your request.
22. We may keep your personal information until you ask us to delete or destroy it. We will comply with your request unless the law allows us to retain your personal information or where we deem it necessary to retain your personal information for the pursuit of our legitimate business purposes. Where we cannot delete your personal information, we will take all reasonable steps to make it anonymous.
23. You have the right to ask us to update, correct or delete your personal information by completing the Request for Deletion or Correction of Information Form available on the Discovery Website at <https://www.discovery.co.za/corporate/privacy/>.
24. Where we cannot delete your personal information, we will take all reasonable steps to make it anonymous.
25. We are required to collect and keep personal information in terms of the following laws:
 - 25.1. The Companies Act 71 of 2008
 - 25.2. The Electronic Communications and Transactions Act (ECT)
 - 25.3. The Financial Intelligence Centre Act (FICA)
 - 25.4. The Financial Advisory and Intermediary Services Act (FAIS)
 - 25.5. The National Credit Act (NCA)
 - 25.6. The Consumer Protection Act (CPA)
 - 25.7. The Promotion of Access to Information Act (PAIA)
26. You agree that we may transfer your personal information outside South Africa:
 - 26.1. if you give us an email address that is hosted outside South Africa; or
 - 26.2. to administer certain services, for example, cloud services.
 - 26.3. We will ensure that any country, company or person that we pass your personal information to agrees to treat your information with the same level of protection as we are obliged to.
27. If we become involved in a proposed or actual merger, acquisition or any form of sale of any assets, we have the right to share your personal information with third parties in connection with the transaction. In the case of a merger, acquisition or sale, the new entity will have access to your personal information. The terms of this Privacy Statement will continue to apply.
28. We may change this Privacy Statement at any time. The most updated version will be always be available on <https://www.discovery.co.za/corporate/privacy/>.
29. If you believe that we have used your personal information contrary to this Privacy Statement, you have the right to lodge a complaint with the Information Regulator. However, we encourage you to first follow our internal complaints process to resolve the complaint or contact our Information Officer at privacy@discovery.co.za. If, thereafter, you feel that we have not resolved your complaint adequately kindly contact the contact the Information Regulator.

The contact details are:

The Information Regulator (South Africa)

JD House
27 Stiemens Street
Braamfontein
Johannesburg
P.O. Box 31533

Braamfontein
Johannesburg
2001
POPIAComplaints.IR@justice.gov.za
or PAIAComplaints.IR@justice.gov.za

5. Vitality rules for membership

Discovery Vitality (Pty) Ltd is separate from the Scheme and Discovery Health (Pty) Ltd

Discovery Vitality (Pty) Ltd is a separate company from Discovery Health (Pty) Ltd ('the administrator') and it is formally registered under the name Discovery. Vitality (Pty) Ltd, (registration number 1999/007736/07) and takes care of the administration of the Vitality programmes ('Discovery Vitality').

Rules of the Vitality programme

A full set of rules is available on www.discovery.co.za or you can call Discovery Vitality on 0860 99 88 77. In the event of a conflict between what is set out here, on our website and the rules of Vitality, the rules will always apply.

Your contributions to Discovery Vitality (Pty) Ltd are separate

The contributions you pay are for Discovery Vitality and are not part of the contributions you pay to your medical scheme

Cancellation of Vitality membership

Please give notice on the first day of the month if you wish to cancel your Vitality membership in that month. Otherwise, your membership will only end on the last day of the next month. You must be a member of Vitality at the time of the **billing cycle (not the time of the transaction) to be eligible for your reward.

**Billing Cycle refers to the date decided by Discovery Vitality, on which your Vitality benefits are calculated on a monthly basis.

When you sign this application to join Vitality, you confirm that you accepted the rules for membership and you agree that you, and those you apply for, will be bound by them.

Signed at (town or city)

Signature of main applicant

Date - -



The main applicant must sign and date any changes.