



Warehouse Operations Management

► Introduction

An organisation and its supply chain is constantly adapting to developments in the market, which affects the warehouse. A warehouse manager must therefore constantly adapt to better, faster, more efficient and/or safer practices.

Join us as we cover two main goals in this Warehouse Operations Management short course namely, to investigate attitudes towards Warehouse Operations Management, and to formulate and present proposals for improvements.

► Who should attend

This course is designed for people working at tactical and strategic levels in the fields of (international) Shipping, Supply Chain Management, Logistics, Transport, Purchasing and/or Warehousing.

► How will you benefit

After completion of the three (3) day short course, you will be able to:

- describe and analyse the position of the warehouse in the supply chain and in relation to other parties, departments and stakeholders within the supply chain
- describe the different warehouse functions and processes
- recognise and explain the bottlenecks in the different processes within the warehouse
- understand the importance of inventory management
- understand the importance of safety in warehouses
- indicate opportunities to improve warehouse operations
- describe warehouse operations optimisation methods such as LEAN
- formulate Key Performance Indicators (KPI's) related to warehouse operations
- create financial insights in warehouse operations
- provide an outlook on macro, meso and micro developments in relation to warehouse operations

Presentation methods include PowerPoint, videos, group discussions, group work and recommended reading.