

# SUNStudent

## SUNStudent PHASE 1 VIRTUAL TRAINING SESSIONS SUCCESSFULLY COMPLETED

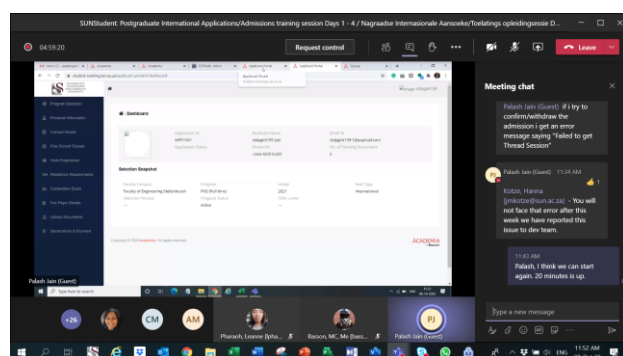
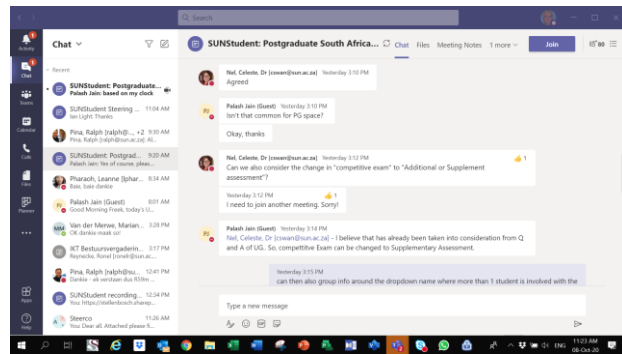
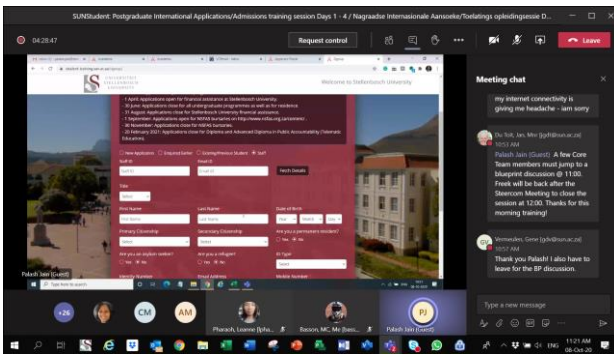
6 August 2020 was a day in history that will always be remembered by the SUNStudent project team. Mixed emotions were at the order of the day as the time arrived where the new world of SUNStudent was introduced and the start of bidding farewell to the black screen became a reality. After months of hard work and efforts put into the Blueprint documents, this day was eagerly welcomed. The various training sessions were scheduled to happen over a 2-month period.

The SUNStudent training for the Phase 1 capabilities included Textbook Ordering, Recruitment and Admissions/Applications (Undergraduate SA, Undergraduate International, Military Sciences, Postgraduate SA and Postgraduate International). The different training sessions for each of these capabilities consisted of an orientation session, a Conference Room Pilot (CRP) session, four User Acceptance Training (UAT) sessions and two Question-and-Answer sessions post UAT.

The purpose of the Orientation training sessions was to familiarise users with new terminology and concepts relevant to the world of SUNStudent. The capability requirements were demonstrated during the CRP sessions, and the UAT sessions allowed users the opportunity to obtain knowledge about the system as well as time to practise on the system by means of relevant scenarios. The users continued practising on the system after the UAT sessions and during this time they captured any concerns or questions they had with regards to their requirements. These questions were addressed during the Q and A sessions scheduled a few days after the UAT sessions.

The Microsoft Teams Platform was used to conduct the online training sessions and the majority of the users indicated that they were comfortable with the online sessions and even preferred online training to face-to-face training. Our Serosoft trainers did a sterling job and the users expressed their appreciation for the patience and steady guidance of the trainers during the UAT sessions.

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## *SUNStudent online training sessions in progress*

The next few months leading up to the April 2021 go-live date for the Admissions/Applications capability will focus on tweaking and refining the capability functions, naming conventions and selection data to address specific requirements. End-users will be trained timeously on each capability before go-live and the project team is also working on a post go-live support framework that will be communicated soon. In the meantime, project activities continue for the Phase 2 implementation, and the Blueprint document sign-off process for Phase 3 is also in progress. The project team is aiming to finalise all sign offs by the end of October 2020 and look forward to celebrating this milestone during the month of November 2020.

Kudos to the Serosoft team, the SUNStudent core team as well as each training attendee for all the valuable inputs and insights shared as part of the Phase 1 training process.

Are you curious? Please visit our website for the latest project information and take regular peaks if you want to stay updated : <http://www.sun.ac.za/english/SUNStudent/Pages/default.aspx>

Do you have any questions or feedback with regards to the project? Please make use of the project email: [sunstudent@sun.ac.za](mailto:sunstudent@sun.ac.za)

We are looking forward to hearing from you! Take care - we hope to see you on Campus in due course.