

# More health for more students for less

#### Want to join?

- S 0860 102 493 WhatsApp
  - studenthealthcare.co.za
- Ø studenthealth@momentum.co.za
  - **0860 102 493** Customer care

#### SA's No.1

medical aid choice for more than 1 million students over the past 33 years

## momentum medical scheme

This brochure is a focused marketing aid for international full-time students. It includes details of the benefits available on the Ingwe Any hospital and Ingwe Active Network Option. It provides examples of the benefits available and does not replace Momentum Medical Scheme's full marketing brochure or member brochure.

Please note that Momentum Medical Scheme's 2024 benefits and contributions amendments have been submitted to the Council for Medical Schemes, and the Scheme awaits approval by the Registrar. Therefore, the proposed changes are subject to such approval by the Registrar.

# Superior benefits in 2024

Why Momentum Medical Scheme's Ingwe Option?

#### Trusted partner with IEASA relationship

Momentum Medical Scheme has been the approved and accredited medical aid partner of the International Education Association of South Africa (IEASA) for the past **23** years, with more than **33** years' experience taking care of students' healthcare needs.

#### Largest student medical aid provider in SA

Momentum Medical Scheme is the **3rd largest** open medical aid in South Africa and the largest provider of healthcare cover for local and international students studying in South Africa. Guaranteed peace of mind comes standard when you choose Momentum Medical Scheme, giving you access to the best healthcare providers and the backing of a respected brand.

# Registered with the Council for Medical Schemes plus Department of Home Affairs approved and accredited

Apart from being accredited by all international institutions in South Africa as the medical aid option of choice, we also have strong relationships with all SA embassies and missions abroad to facilitate and support the study visa application and verification process.

#### **Digital expertise**

Our digital support channels range from the Momentum App to an online web chat facility and live help through WhatsApp. You also enjoy access to virtual help sessions and even a digital membership card.

#### Tailor-made benefits for students

Some medical schemes group benefits under one limit. They might argue that it gives you flexibility, but it also limits your benefits. The Ingwe Option offers separate benefits for out-of-network/emergency visits, optometry, dentistry, specialists, pathology and radiology.

#### \*Major Medical benefits

Any private hospital or day hospital

#### Unlimited cover at any private hospital or day hospital

Remember that you

need to contact us to

request pre-authorisation

before using your hospital

benefits. You can request pre-authorisation via the

Momentum App, or

WhatsApp or call us on 0860 102 493

H

100% of the Momentum Medical Scheme Rate for operations, procedures and admissions

Netcare 911 for unlimited medical emergency transportation – contact 082 911

Casualty/emergency benefits - 1 visit per person or 2 visits per family per year for emergency/casualty and out-of-network doctor visits. You pay the first **R105** of the visit. Remember, Hello Doctor is available 24/7 and you can also use your **3** virtual consultations per beneficiary per year if you need medical advice

#### <sup>•</sup>**Day-to-day** benefits

Your Ingwe Active Network provider is your first point of call to access your out-of-hospital benefits. Refer to **studenthealthcare.co.za** for detailed benefit brochures.

Ingwe Active Network providers		
	Doctor consultations	Unlimited - You may visit ANY doctor on the <b>Ingwe Active Network.</b> You also get <b>3 virtual doctor consultations</b> per beneficiary per year from the GP Virtual Consultation Network, which includes Hello Doctor. Consultations include scripting of medication where required
Ho	Prescribed medicine	Unlimited as prescribed by your network doctor. Subject to a list of medicine called a formulary
(" <b>.</b>	Chronic medicine	If you have a chronic condition, you can ask your network doctor to register you for chronic benefits - we cover 26 chronic conditions, such as diabetes or epilepsy. Subject to a list of medicine called a formulary
	Specialist / physiotherapy	2 specialist consultations per family per year, limited to <b>R1 290</b> per visit and up to a maximum of <b>R2 580</b> per family per year. Your network doctor needs to refer you to the specialist and the benefit is subject to pre-authorisation. You can choose to use your specialist visits to go to a physiotherapist
(~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	Blood tests	We cover specific blood tests. Ask your network doctor for referral and visit <b>studenthealthcare.co.za</b> for the list of tests covered
	X-rays	We cover specific x-rays. Ask your network doctor for referral and visit <b>studenthealthcare.co.za</b> for the radiology list of benefits
	Dental care	Visit the network dentists for an annual dental check-up. The benefit covers you for the consultation, cleaning, fillings and extraction of teeth. For more details, visit <b>studenthealthcare.co.za</b>
	Eye care to help you see clearly	The benefit is available from your <b>network optometrist</b> every 2 years. If your refraction measurement is more than 0.5, we cover standard clear or bifocal lenses and you can choose from a specific range of frames covered on the Ingwe Option. To check whether we will cover your bill, ask the optometrist for a quotation and submit it to us
	Out-of-network doctor visits	1 visit per person or 2 visits per family per year and this includes your emergency/casualty visits. You pay the first <b>R105</b> of the consultation cost and you need to call us on <b>0860 102 493</b> within 72 hours after your visit. Remember, Hello Doctor is available 24/7 and you can also use your <b>3 virtual consultations</b> per beneficiary per year if you need medical advice and cannot visit your network doctor
	Preventative care	1 health assessment per year, which includes a blood pressure test, blood sugar and cholesterol finger-prick tests, as well as height, weight and waist circumference measurements. You can do the assessment at any contracted pharmacy clinic
		Pap smear benefit: Women 15 and older can have a pap smear consultation with a nurse or their network doctor as well as a standard pap smear pathology test once a year. Women aged 21 to 65 can choose to have an <b>HPV PCR screening</b> test every 3 years instead of the standard pap smear test

#### **NINE** healthcare tips and your role as a Member

# ) Tip 1

#### We have agreements in place with **network**

**providers** to ensure that your benefits last as long as possible and give you more value for your money. Please ensure that you visit these network providers only for your out-of-hospital benefits to avoid paying the treatment cost from your pocket.

Visit **studenthealthcare.co.za** or call us on **0860 102 493** to find out where your closest Ingwe Active Network provider is.

# ) Tip

If you need **medication**, visit your Ingwe Active Network doctor, instead of the pharmacy. This may save you from having to pay for medication from your pocket.

# Тір З

Your **emergency/non-network doctor visits** are limited – use them wisely. If you need to use the benefit remember to phone us within 72 hours after the visit. You also have 3 free virtual consultations per beneficiary per year through the GP Virtual Consultation Network, which includes Hello Doctor. In addition, you have unlimited free access to Hello Doctor throughout the year for medical advice.

# Tip 4

Visit the **Downloads** section on

**studenthealthcare.co.za** for detailed information on your benefits and procedures to follow.

Tip 5

We issue **digital membership cards**. You will receive a link in your welcome letter. Follow the authentication steps to access your membership card.

### <sup>+\*</sup>2024 Contributions

#### Ingwe Any hospital, Ingwe Active Network R541pm

To qualify for the above contribution, your gross income needs to be less than **R875** per month. We will ask you for documentation to verify your monthly income.

Scan this QR code to join



Johannesburg Centurion Hatfield/Arcadia Kwa-Zulu Natal Western Cape Eastern Cape Tel: +27 11 381 2161 / 63 Tel: +27 12 671 8749 Tel: +27 112 341 1405 / 6 Tel: +27 31 573 4000 Tel: +27 87 351 2065 Tel: +27 41 363 0455

Visit **studenthealthcare.co.za** to see the contributions payable for your dependants and for more information

# ) Tip 6

WhatsApp or call us on **0860 102 493** to **request authorisation** for hospital admissions, specialist referrals, emergency/non-network doctor consultations and all GP visits from the 11th visit onwards.

) **Tip 7** 

Your **medical cover starts** on the 1st of the month, as stated on your membership confirmation letter, and not when you enter South Africa or start your studies.

# **Tip 8**

For any membership terminations and refunds,

please remember to give us 30 days' notice. You will need to submit specific documentation.

Go to **studenthealthcare.co.za**, select the Downloads button and then Forms to view the details of the requirements on the Bank details for contribution refunds form.

) **Tip 9** 

Download the **Momentum App** on Play Store, the App Store or AppGallery to access and better understand your unique benefits. Remember to ensure that we have your latest email and cellphone number, as we need these details to authenticate you on the Momentum App.

Georgie Play

#### Lifestyle benefits that include digital access and innovation from Momentum

You can look forward to some brand new benefits in 2024 from Momentum Metropolitan Holdings Limited (Momentum), designed to complement and seamlessly enhance your medical aid. Momentum is not a medical scheme, and is a separate entity to Momentum Medical Scheme. You can be a member of Momentum Medical Scheme without taking any of the complementary products.

Visit the **Lifestyle Benefits** section on **studenthealthcare.co.za** for more information.