



UNIVERSITEIT • STELLENBOSCH • UNIVERSITY
jou kennisvenoot • your knowledge partner

SU FACILITIES APP PRIVACY NOTICE

Protecting your privacy is very important to Stellenbosch University (“SU”). This App collects very little personal information and what it collects is not shared with other University systems and we do not link it to you. It just stays on your device.

The following information will help you understand the purposes for which the App collects, stores and uses your information. The information is kept confidential and is only shared if we are legally required to, if it is necessary for the App to work properly, to deliver a service to you, or if you have given your consent.

If you have any questions please contact us at info@sun.ac.za.

This privacy notice is part of our agreement with you. We may need to update it from time to time, but we will inform you when we do. You should read this notice along with the terms and conditions that apply to the products or services you use.

1. WHO YOU ARE SHARING YOUR INFORMATION WITH

We are Stellenbosch University (the University). We are a tertiary institution in terms of the Higher Education Act and our physical address is Admin Block B, Victoria Street, Stellenbosch.

We do not share or sell personal information to other institutions or companies, but we may share your personal information with other companies who help us to deliver our services to you. They are committed to keeping your information secure and confidential, and to only use it for the purposes for which we have sent it to them.

2. WHAT WE COLLECT AND WHAT WE USE IT FOR

2.1. We collect some information while you use the App

We collect some more information while you use the App:

- If you ask us for information about locations or routes, we will access your location information, but we are not tracking you or even storing the information.
- We have to access your device’s camera if you want to use the interactive map.

- The App allows you to take photos of problems (like a burst water pipe) which you can send to the University using the e-mail on your phone. Apart from interacting with the e-mail application, the App does not do anything more with this information.

2.2. We do not knowingly collect the personal information of children.

You have to be older than 18 to make use of our product. We do not knowingly collect the personal information of children without the consent of a parent or guardian.

2.3. We use information to personalise and optimise the App.

We collect information such as information about your device, your preferences and the way in which you use the App to personalise your experience and to optimise the performance of the App.

3. HOW WE PROTECT YOUR INFORMATION

3.1. We take your privacy and the security of your personal information seriously.

We have implemented reasonable security safeguards based on the sensitivity of the personal information to protect it from loss, misuse and unauthorised access, disclosure, alteration or destruction. For example we regularly monitor our systems for possible vulnerabilities and attacks. No system is perfect and we cannot guarantee that information could not be accessed, disclosed, altered or destroyed by breach of any of our physical, technical or managerial safeguards.

3.2. We will inform you if your privacy is ever compromised.

Although we cannot prevent all security threats, we have measures in place to minimise the threat to your privacy should something happen. We will let you know of any breaches which affect your personal information.

4. YOUR RIGHTS AND RESPONSIBILITIES

You have the right to know what kind of personal information we have about you and to correct it.

You have the right to:

- ask what personal information we hold about you;
- ask what information was sent to our suppliers, service providers or any other third party;

- ask us to update, correct or delete any out-of-date or incorrect personal information we hold about you;
- unsubscribe from any direct marketing communications we may send you;
- object to the processing of our personal information.

You can request access to the information we hold about you or correct your personal information by contacting paia@sun.ac.za. To protect your information, we may require proof of your identity.