



UNIVERSITEIT • STELLENBOSCH • UNIVERSITY
jou kennisvennoot • your knowledge partner

INETKEY APP PRIVACY NOTICE

Protecting your privacy is very important to Stellenbosch University (“SU”). This App collects very little personal information and the information is used for very limited purposes.

The following information will help you understand the purposes for which the App collects, store and use your information. The information is kept confidential and is only shared if we are legally required to, if it is necessary for the App to work properly, to deliver a service to you, or if you have given your consent.

If you have any questions please contact us at info@sun.ac.za.

This privacy notice is part of our agreement with you. We may need to update it from time to time, but we will inform you when we do. You should read this notice along with the terms and conditions that apply to the products or services you use.

1. WHO YOU ARE SHARING YOUR INFORMATION WITH

We are Stellenbosch University (the University). We are a tertiary institution in terms of the Higher Education Act and our physical address is Admin Block B, Victoria Street, Stellenbosch.

2. WHAT WE COLLECT AND WHAT WE USE IT FOR

2.1. We collect some information while you use the App

This App enables you to access the internet from your mobile device when it is connected to the University’s network. It collects information about your device to verify before it can connect to the internet and to link that device to your account so you can be billed for your internet use.

2.2. We do not knowingly collect the personal information of children.

You have to be older than 18 to make use of our product. We do not knowingly collect the personal information of children without the consent of a parent or guardian.

2.3. We use information to personalise and optimise the App.

We collect information, such as information about your device, your preferences and the way in which you use the App to personalise your experience and to optimise the performance of the App.

3. HOW WE PROTECT YOUR INFORMATION

3.1. We take your privacy and the security of your personal information seriously.

We have implemented reasonable security safeguards based on the sensitivity of the personal information to protect it from loss, misuse and unauthorised access, disclosure, alteration or destruction. For example, we regularly monitor our systems for possible vulnerabilities and attacks. No system is perfect and we cannot guarantee that information could not be accessed, disclosed, altered or destroyed by breach of any of our physical, technical or managerial safeguards.

3.2. We will inform you if your privacy is ever compromised.

Although we cannot prevent all security threats, we have measures in place to minimise the threat to your privacy should something happen. We will let you know of any breaches which affect your personal information.

4. YOUR RIGHTS AND RESPONSIBILITIES

You have the right to know what kind of personal information we have about you and to correct it.

You have the right to:

- ask what personal information we hold about you;
- ask what information was sent to our suppliers, service providers or any other third party;
- ask us to update, correct or delete any out-of-date or incorrect personal information we hold about you;
- unsubscribe from any direct marketing communications we may send you;
- object to the processing of our personal information.

You can request access to the information we hold about you or correct your personal information by contacting paia@sun.ac.za. To protect your information, we may require proof of your identity.