



# TELEMATIC SERVICES STUDENTS' INFORMATION PAGE

This page contains information with regards to Telematic broadcasts and frequently asked questions. It has clickable links for your convenience.



 <http://www.sun.ac.za/ite>

 +27 21 808 3563

 [telematies@sun.ac.za](mailto:telematies@sun.ac.za)



## STREAMING

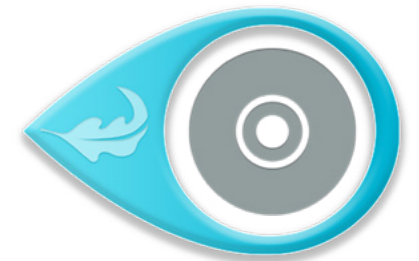
**T:** +27 21 808 2494 | **E:** [hennieroux@sun.ac.za](mailto:hennieroux@sun.ac.za)

The pervasiveness of the Internet and the availability of new technologies make the streaming of interactive lectures or tutorials possible to view from where you are. To view the streaming please click on the You Tube link provided by the course coordinator. To reduce data usage you can lower the quality of the video by clicking on the settings icon in the bottom right-hand corner of the video.

## ORDER DVD OF BROADCAST

**T:** +27 21 808 9091 | **E:** [dvds@sun.ac.za](mailto:dvds@sun.ac.za) | **W:** <http://www.sun.ac.za/ite>

All Telematic Services' broadcasts are recorded and placed in an archive. Copies of the transmissions are for sale to students who were unable to attend a broadcast. These DVDs can be ordered on the website, click [here](#).



## SUNLearn HELPDESK

**T:** +27 21 808 2222 | **E:** [learn@sun.ac.za](mailto:learn@sun.ac.za) | **W:** <http://learn.sun.ac.za>

SUNLearn is Stellenbosch University's official online learning management platform where lecturers upload course material and create assessment and communication activities for students to access. SUNLearn can be accessed via a link on the <http://my.sun.ac.za> portal page or directly via <http://learn.sun.ac.za>. Any SUNLearn related queries, e.g. access to specific courses or modules, can be sent via email or telephonically.

## STUDENT CARD

**T:** +27 21 808 9091 | **E:** [cha@sun.ac.za](mailto:cha@sun.ac.za)

Students need their student cards to enter learning and exam centres.



## CALL CENTRE

**T:** +27 21 808 9111 | **E:** [info@sun.ac.za](mailto:info@sun.ac.za)

They can assist you with:

Obtaining a username and password to logon to the student portal. To change your password, click [here](#) | Applications, Study Fees, Bursaries and Loans | Changes with regard to your enrollment (all changes to enrollments, such as cancellation of your programme, have to be made in writing via email) | Academic records | Exam results (or dial 083 123 7777) | Graduation dates.

## ACADEMIC ADMINISTRATION

**T:** +27 21 808 9111 | **E:** [telematies@sun.ac.za](mailto:telematies@sun.ac.za)

After registration, they can assist you with:  
Changing your broadcast venue or your examination centre (all changes must be in writing via email).



Sentrum vir Leertegnologieë  
Centre for Learning Technologies  
iZiko lokuFunda ezobuGcisa

